**G2J3 ELITE CLOTHING**

Location: Stone Mountain, Ga 30087

Website: [www.g2j3eliteservices.org/shop](http://www.g2j3eliteservices.org/shop)

Email: g[2j3eliteservices@gmail.com](mailto:G2j3eliteservices@gmail.com)

Phone: (706) 461-9221

# **Elite Clothing Return Policy**

**Our Standard Return Policy -**

Returns are authorized for unworn Products with all tags and labels attached.

Where a Product is authorized for return, you can return to Elite Clothing Collection by mail. To return by mail, please [contact](http://www.g2j3eliteservices.org) a customer service representative via our website chat feature to receive return instructions[.](https://tommyjohn.loopreturns.com/#/)

* Returns/exchanges must be made within 15 days of delivery for online orders or 7 days for in store orders.
* Upon delivery, you accept sole responsibility for your orders.
* All items must be unworn, unwashed, and in original packaging.
* For any authorized return or exchange, we’ll cover the return shipping for packages being shipped from the lower 48 states using a carrier of our choosing. You'll get a prepaid label from our Support Team by email once you contact us.
* Once return request has been verified and approved, customer will receive return shipping label within 5-7 business days.
* Once your item(s) reach our warehouse, your refund or exchange will be processed within 10 business days.
* Sale items cannot be returned or exchanged.
* Swimwear cannot be returned or exchanged.
* Lingerie cannot be returned or exchanged.
* Shapewear cannot be returned or exchanged.
* Gift cards are nonrefundable and cannot be exchanged or redeemed for cash.
* We can only process returns and exchanges for items purchased directly from Tommy John. If you purchase our product from another retailer, please contact them directly for a return or exchange.

**Unauthorized Returns and Worn Garments -**

Refunds and exchanges will not be issued for unauthorized returns. To avoid this, please [Contact Us](http://www.g2j3eliteservices.org) to confirm your return is authorized before sending anything back or attempting to return an item in-store.

If we receive a worn garment or any other return that has not been authorized, your return/exchange will not be processed nor will your used garment or unauthorized return be returned to you.